



# **Support Student**

# Responsibilities:

- Provide global support to dbMotion's customers
- Manage incoming emails regarding customer requests and complaints
- Monitor live system of incoming communications
- General support center activities

### Requirements:

- Technical Oriented, experienced with computers
- Basic understanding of PCs and servers
- Knowledge of Database (SQL / Biztalk servers) a plus
- Ability to work in shifts (24/7)

#### Personal Skills and Characteristics:

- Service oriented
- Excellent communication skills (English and Hebrew)
- Highly motivated; can visualize a future with dbMotion in other technical roles
- Responsible
- Ability to work under pressure and maintain a calm, friendly and professional demeanor
- Capable of quick, independent study

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#### **Education:**

Student of Technical Studies, 2nd year or 3rd

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## General Information:

- Half time position in shifts. Nights and weekends
- Start date: Immediate
- Location: Beer-Sheva
- Please send your CV at pdf or docx format

Contact: jobs@dbmotion.com

**To Apply please send your C.V to:** <u>jobs@dbmotion.com</u>\*Be sure the file is in **PDF** format or with file extension doc**x**.

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